



## Knowledge Alerts

This guide will show you how to keep up to date in the topics that are important to you. Create a daily, weekly or monthly personalised bulletin with the Knowledge Alerts current awareness service.

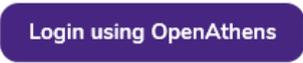
You will need an NHS OpenAthens account to view and personalise the Knowledge Alerts. If you don't already have one you can get one from <https://openathens.nice.org.uk/>. For guidance on how to register and use your account, see our Helpsheet No. 01 Creating, using and managing your NHS OpenAthens account for guidance on how to obtain one. All our helpsheets are available here [www.knowledge-nhs.uk/faqs](http://www.knowledge-nhs.uk/faqs).

Click on the **Library icon**  on your Trust computer or go to [www.knowledge-nw.nhs.uk](http://www.knowledge-nw.nhs.uk) from any device.

Click on the **Knowledge Alerts icon**.



You will then need to log in with your NHS OpenAthens account



Once logged in you will see this page with six categories: **Systematic & Evidence Reviews, Guidance/Tools, Reports, News, Data/Statistics and Patient Information.**

The following Knowledge articles are based on your preferences from 'My Account', if you wish to alter what you initially see here please update your Account.

Filter knowledge articles:    

<p><b>Systematic &amp; Evidence Reviews</b></p> <p><b>Coronavirus disease 2019 (COVID-19)</b></p> <p>This BMJ Best Practice topic has been updated.</p> <p>Topic Public Health: Infectious Diseases Date Published: 13/11/2020 Source BMJ Best Practice</p> <p><a href="#">Read More</a></p> <hr/> <p><b>Coronavirus disease 2019 (COVID-19)</b></p> <p>This topic discusses the epidemiology, clinical features, diagnosis, management, and prevention of COVID-19. Community-acquired coronaviruses, severe acute respiratory syndrome (SARS) coronavirus, and Middle East respiratory syndrome (MERS) coronavirus are discussed separately. Last updated 11 Nov 2020.</p> <p><a href="#">View all</a></p>	<p><b>Guidance/Tools</b></p> <p><b>COVID-19 policy tracker (Updated)</b></p> <p>12 November 2020: This updated version of the tracker has details from the 31 December 2019 to 9 November 2020. New versions of the tracker are uploaded fortnightly. Read more at <a href="https://www.health.org.uk/news-and-comment/charts-and-infographics/covid-19-policy-tracker">https://www.health.org.uk/news-and-comment/charts-and-infographics/covid-19-policy-tracker</a></p> <p>Topic Commissioning, Primary and Community Care, Public Health and Health Improvement, Health Services: Quality Improvement Date Published: 13/11/2020</p> <p><a href="#">Read More</a></p> <hr/> <p><b>Mental health data and analysis: a guide for health professionals (Updated)</b></p> <p><a href="#">View all</a></p>	<p><b>Reports</b></p> <p><b>Action from learning</b></p> <p>This report outlines the work NHS England and NHS Improvement are doing to make sure that people with a learning disability who get coronavirus receive better treatment and care. Read more at <a href="https://www.england.nhs.uk/publication/action-from-learning/">https://www.england.nhs.uk/publication/action-from-learning/</a></p> <p>Topic Neurodevelopmental Disorders, Health Services: Quality Improvement, Public Health: Infectious Diseases Date Published: 13/11/2020</p> <p><a href="#">Read More</a></p> <hr/> <p><b>Delays to intrapartum intervention once fetal compromise is suspected</b></p> <p><a href="#">View all</a></p>
<p><b>News</b></p> <p><b>NHS Performance Statistics (September/October) – responses</b></p> <p><a href="#">View all</a></p>	<p><b>Data/Statistics</b></p> <p><b>Syndromic surveillance: weekly summaries for 2020 (Updated)</b></p> <p><a href="#">View all</a></p>	<p><b>Patient Information</b></p> <p><b>COVID-19: guidance on shielding and protecting people defined on medical grounds as extremely vulnerable</b></p> <p><a href="#">View all</a></p>

You will initially see articles from all topics. To only see articles in the topic(s) that you are interested in you will need to **personalise** the page.

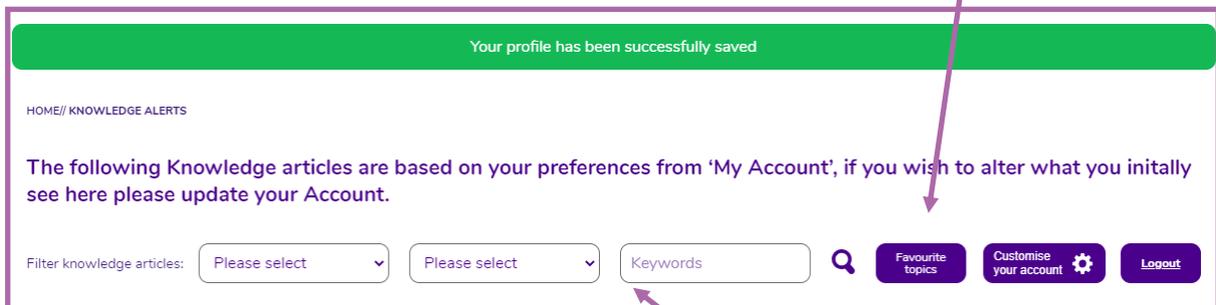
To personalise the **Knowledge Alerts** click on **Customise your account**. Complete your details and select your area(s) of interest.



Finally choose how often you want to receive your **Knowledge Alert** email bulletin (daily, weekly, monthly or never) and then click **Save Profile**.

The screenshot shows a user profile customization form. At the top, it says "Colette, welcome to the Library and Knowledge Service:" followed by "Please confirm your details and interests below to tailor your experience." The form contains several input fields: Name (Colette), Surname (McKeever), Email (colette.mckeever@sthk.nhs.uk), Job Title (Library Administrator), and Institution (St Helens and Knowsley Teaching Hospitals). Below these is a section titled "Tailor priority information you see within the Knowledge Area of the website please select your main areas of interest. (Tick as many as you wish)". This section has a grid of checkboxes for various professional categories and medical specialties, including AHPs (Allied Health Professionals, Dietitians, Occupational Therapy, Physiotherapy, Podiatry, Speech and Language Therapy), Burns and Plastics, Cancer, Anaesthesia and Analgesia, Audiology, and Cancer: Breast and Central Nervous System. At the bottom of this section, there are radio buttons for "I would like to receive updates on new articles:" with options for Daily (checked), Weekly, Monthly, and Never. At the very bottom of the form are two buttons: "Save Profile" and "CLEAR ALL".

Your profile will be saved. To see articles from your chosen topics, click on **Favourite topics**. When you visit the **Knowledge Alerts** in future you will only see articles that have been assigned to your topics.



If you want to see articles from other topics then you can use the **Search** or **Filter** facility.

## Important information

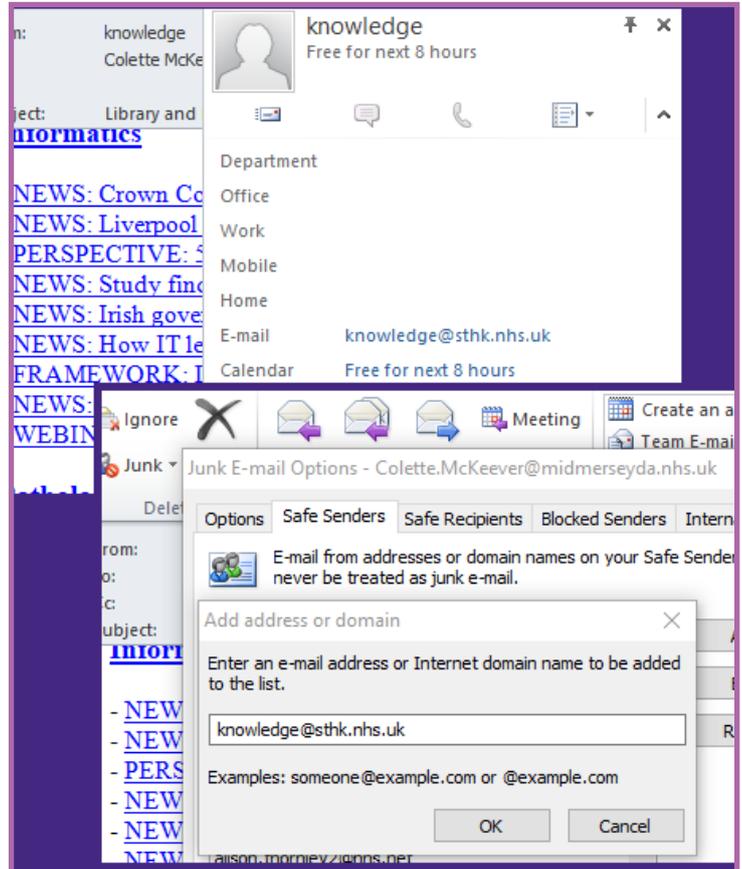
### Knowledge Alert and What's New Emails

Although these emails are from us, the library, they will have the following email address in the "From" field:  
**knowledge@sthk.nhs.uk.**

These emails may go directly into your **Junk/Spam folder** so to ensure that you receive them to your inbox, please add the address to your "**Safe Senders**" list:

1. Click on **Junk**
2. Click on **Junk Email Options**
3. Click on **Safe Senders** tab
4. Click on **Add**
5. Type **knowledge@sthk.nhs.uk**
6. Click **OK**, then **Apply**, then **OK**

If you have requested the email to go to your personal email then please add **knowledge@sthk.nhs.uk** to your **Contacts**, to ensure that you receive it.



If you no longer wish to receive the Knowledge Alert email, login to [www.knowledge-nw.nhs.uk/knowledge/](http://www.knowledge-nw.nhs.uk/knowledge/), click on **Customise your Account**, tick the **Never** box and then click on **Save Profile**.

Customise your account 

I would like to receive updates on new articles: Daily  Weekly  Monthly  Never

Save Profile

CLEAR ALL

To access the Library and Knowledge Service support, training and other helpsheets click on the Library icon on your Trust computer or go to [www.knowledge-nw.nhs.uk](http://www.knowledge-nw.nhs.uk)  
E-mail: [library@sthk.nhs.uk](mailto:library@sthk.nhs.uk) Tel: 0151 430 1342

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