



Library and Knowledge Service (LKS)

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I don't know what services the library offers

The LKS offers a wide range of resources and services to all staff and students within the Halton, Knowsley and St Helens areas. To find out more, please take a look at our website or get in touch with us.

The library itself is located in [Nightingale House](#) and can be accessed 24 hours a day by members. [Register](#) to join the library and create an NHS OpenAthens account to access all our online resources.

Alternatively, you may want to invite us to a Departmental meeting where we'd be happy to come and tell you about our services and how we can help you.

To find out the latest LKS news, you can follow us on Facebook and Twitter or you sign up for our [What's New](#) email.

I can't get access to the library during opening times/ I'm currently working from home

Although we're always pleased to see you in person, you don't need to come into the library to use most of our services and resources. During the pandemic lockdowns we were still able to provide all our services and even introduced virtual training sessions. Most of our resources are available online and any that aren't, we can send out to you.

For those who would like to come into the library, contact us to apply for 24-hour access and access it whenever it's convenient for you.

I don't need to use the library

Are you doing a course? Are you helping with an audit? Writing a presentation? Working on a policy or SOP? Trying to keep up to date with the latest reports and guidelines? Looking for information for a patient? Working towards revalidation? Need a quiet space to do some work? Need help finding a piece of research or journal article? Want a break and something more relaxing to read?

These are only a few of the things we can help you with. Browse our website to find out more about our services or email us if you have any questions. We're here to help and can do more than you think...

I thought the library was only for clinical staff and students

The LKS provides resources and services to ALL staff and students no matter their role. As well as clinical subjects we have management and leadership books, study guide books, job interview books, a small fiction section and our Reading Well (self-help) collection. Take a look at our [catalogue](#) to find out more.

If you'd like a quiet place to work away from your ward or office, we have plenty of computers and study desks.

I'm too busy to use the library due to the Covid-19 pandemic

A recent Health Education England report¹ shows that library services can give you the 'Gift of Time'. Getting evidence into practice is vitally important to ensure that patients get the best treatment and service possible. But it takes time and effort - time you could be spending with patients. Let the LKS find the evidence you need by completing the [Evidence Search](#) request form on our website.

In addition, you can sign up for our [Knowledge Alerts](#) which bring the latest evidence, news and guidance in your specialty to your desktop or mobile device. You will need to [register for an OpenAthens account](#) if you don't already have one.

Could we have a library service at St Helens hospital?

Although we're unable to provide a physical library at St Helens, we've made sure that we still offer the same quality of service. Most of our resources and services are available online via our website, offered virtually, or can be posted out to you.

We also have an [Outreach Librarian](#) who will be happy to come and visit you – for training, assisted evidence searches or just to chat about how we can help you.

Inform GP and GP trainees about relevant books and literature searches

Our [Outreach Librarian](#) can provide induction or training sessions to tell you about our services and resources – in person or virtually.

We regularly send out our [Outreach newsletter](#) which provides information on services and resources for primary care.

¹ Health Education England (2020) [NHS Library and Knowledge Services Value Proposition: The Gift of Time](#)

How do you link in with different teams?

Our [Clinical Librarian](#) service works with teams in the clinical setting, proactively delivering a tailored service that provides timely and quality information at the point of need to support patient care, service improvement, research and professional development.

Training sessions can be arranged to show you what resources we have for you and how you can access them. Please contact us to find out how we can work with your team.

Do you do literature search courses?

Yes, we offer group or individual [training](#) sessions on searching the databases, tailored to your needs. For convenience we can offer them virtually as well as in person. We also provide an [Evidence Search](#) service where we can do the searching for you or assist you to do your own search.

What online books are available?

Our collection of e-books is growing and we're always pleased to receive any suggestions or recommendations for titles. Titles include clinical books, CPD and leadership subjects, a diversity and inclusion collection as well as the full collection of Oxford handbooks. We've recently added a number of [ClinicalKey](#) textbooks. Please check the [catalogue](#) to find links to all our e-books. Please note that you will need an NHS OpenAthens account to get access.

If you download the [MyCirqa app](#) you can check our catalogue and link to online books on the go.

I use the University libraries

That's great but why not have the best of both worlds? By registering for an [NHS OpenAthens](#) account you'll be able to access even more online resources.

Plug sockets for the study tables that don't have computers

The positioning of the round study tables means we can't add sockets easily, so we've put plenty on the desks that run along the wall near the windows.

Cake

We always like suggestions that involve cake. So, if you invite us to one of your departmental meetings to do an induction or training session, we'll bring the cake (or biscuits)!